



## Neighborhood & Community Listservs

Each listserv provides information related to neighborhood events and crime in the area. We recommend that you subscribe to your community's listserv and monitor information around you. This helps you remain connected to your neighborhood and the issues in your community. If you live in an apartment complex, contact your property manager about joining a complex-wide listserv.

**Burch Ave:** (including Wilkerson, Gattis, Buchanan between 147 and Duke University Road) Contact current Burch Avenue Neighborhood Association (BANA) President Annie Butzen at aybutzen@gmail.com and ask to be added to the BANA listserv

**Duke Park:** (boundaries include I-85 to the north, Ruffin and Rand Streets to the west, the N&W Railroad Tracks to an east-west line projected through the center of Dacian Avenue to the south and residential properties on both sides or Avondale Drive, Knox Street, Nancy Street, and Camden Avenue until its intersection with Colonial Street to the south)  
<http://www.rtpnet.org/dukepark/listserv.html>

**Old West Durham:** (boundaries include Broad Street west to Hillandale Road and from Englewood Avenue south to the Durham Freeway. The area around Erwin Mills, Ninth Street and the old mill village is listed on the National Register of Historic Districts.)  
<http://www.owdna.org/listserv.htm>

**Trinity Heights:** (including West Markham Avenue, North Buchanan Boulevard, Broad Street, Green Street, Clarendon, Onslow, Lancaster amongst others)  
<http://www.thna.org/>

**Trinity Park:** (including Buchanan, Watts, N. Duke, Gregson, Dacian, Green Englewood, Trinity, Urban and Markham, amongst others)  
<http://www.trinitypark.org/listserves.php>

**Tuscaloosa-Lakewood:** (including properties on both sides of portions of Chapel Hill Road, Lakewood Avenue, James Street, and Durham Chapel Hill Boulevard)  
<http://www.tlnadurham.org/>

**Walltown:** (including Englewood, Green, Knox, Club, Buchanan amongst others)  
To join the Walltown listserve please send a blank email to: walltown-subscribe@yahoo.com

**Watts-Hillandale:** (including Englewood between Broad and Hillsborough, Hillsborough between Englewood and LaSalle Street, LaSalle up to I-85, all streets between I-85 and Broad Street and Broad Street to Englewood)  
<http://www.rtpnet.org/mailman/listinfo/whhna-list>

### Neighborhoods, Apartment Complexes, Townhome/Condominium, Subdivisions not listed or included here:

If you rent, contact your property manager to see if there is an email list you can join. If nothing is available, we recommend you join the Partners Against Crime email list for the area in which you live. (See below.)

**Partners Against Crime (PAC2)**  
This is a listserv organized by Durham Police Department District 2 (includes Trinity Park, Trinity Heights, Walltown, Old West Durham, Watts-Hillandale).  
To subscribe go to: <http://www.pac2durham.com/> or <http://groups.yahoo.com/group/pac2>

**Partners Against Crime (PAC3)**  
This listserv is organized by Durham Police Department District 3 (includes Partner's Place, Belmont, Campus Walk Apartments, Holly Hills Apartments, Erwin Terrace, Poplar Manor, Poplar West, and all rental properties between Duke University's West Campus and Hwy 15/501. The northern boundary is the Durham Freeway-Hwy 147).  
To subscribe go to: <http://groups.yahoo.com/group/pac3>

## Useful Phone Numbers

All Emergencies	911
All Non-Emergencies	919.560.4600
Duke University Police	919.684.2444
Durham One Call	919.560.1200
Information about services offered by the City of Durham, 7 am to 6 pm weekdays; answering service for calls after hours and on weekends.	
Duke SAFERides	919.684.SAFE (7233)
Operates 5 pm-7 am	
Charlene's Safe Ride	919.309.7233
Office of Gender Violence Prevention and Intervention	919.684.3897
Duke Student Health	919.681.WELL (9355)
Counseling and Psychological Services	919.660.1000
Your property manager's name and contact information:	
_____	
_____	

## DukeALERT Adds Text Messaging

Receive information about emergencies on Duke's campus by signing up for DukeALERT text messaging. Members of the Duke community can sign up at [www.emergency.duke.edu](http://www.emergency.duke.edu) by registering their mobile phone number. DukeALERT is part of the university's overall Emergency Management Response Plan for crisis management.



919.684.6711  
[communityhousing@duke.edu](mailto:communityhousing@duke.edu)  
200 Crowell Hall, East Campus  
Monday-Friday, 8 am-5 pm  
Staff available by appointment  
<http://communityhousing.duke.edu>

Please communicate questions/comments about *Duke in the City* newsletter to Duke Community Housing

# DUKE and the City

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## Welcome to Durham



## Renting in North Carolina

The links below provide information about a property manager's responsibility to you as the tenant, security deposits and application fees. These pdf files are available on the Community Housing website and were published by the NC Attorney General's office. We encourage you to review this information to help you gain a better understanding of renting in North Carolina.

- **Landlord/tenant duties and responsibilities:**  
<http://cho.duhs.duke.edu/Legal/Landlord-tenant%20booklet.pdf>
- **Application fees, when applying for a rental property:**  
<http://cho.duhs.duke.edu/Legal/Rental%20Application%20Fees.pdf>

**Renter's Insurance:** Your personal possessions are not protected from damage or theft under property owner's insurance and students living off campus might not be covered under their parent's property insurance. Consider obtaining a renter's insurance policy to protect you and your possessions.

For more information about these guides please see the Renter's Guide/Legal Aspects link on the Community Housing web site <http://communityhousing.duke.edu/> or call 919.684.6711.

## Living in Durham

Regardless of where you live and who your neighbors are there are several things that can disrupt the peace in your neighborhood, including noise, trash, recycling, parking, and failure to clean up a pet's waste.

**Noise:** The City of Durham has a noise ordinance that requires that all noise that can be heard outside of your property ends by 11 pm every night. Be sure to monitor who is on your front porch and your guests' noise levels as they come and go (especially after 11 pm).

**Trash & Recycling:** Ask your property manager where your trash and recycling goes. If you live in a house and

have curbside pick up, only put your can and recycling bin in front of your house the night before or day of your scheduled trash pick up. If you live in a complex that uses a dumpster, do not leave trash in bags outside of your apartment door. Trash attracts bugs and small rodents – the more trash that accumulates around your living space, the more problematic the issues will be around these pests. If you generate more trash than your trash receptacle can hold, ask your property manager or the City of Durham (call Durham One Call at 919.560.1200) for another trashcan. If it is necessary, take extra trash to the landfill.

**Parking:** If you have an assigned space park in it. Do not park in other people's parking spaces. Be sure to communicate with your guests about where to park. Do not block driveways or allow your guests to block your neighbors' driveway.

**Animal Waste:** If you have a pet, clean up the waste it creates when you take it for a walk. Carry bags with you so that you can pick up your pet's waste.

## Flu Information

Please see the Duke website at <http://www.duke.edu/flu2009/> for the latest information on Duke's efforts to minimize the impacts of the flu. Below is basic information to prevent the spread of flu.

- Wash your hands often with soap and warm water, especially after you cough or sneeze. If soap and water are not available, use an alcohol-based hand gel.
- Cover your nose and mouth with a tissue when you cough or sneeze. Throw the tissue in the trash after you use it. If a tissue is not available, cough into your shirt sleeve.
- Avoid touching your eyes, nose or mouth. Germs spread that way.
- Wash your hands before eating.
- Do not share your food or drink with others.
- Avoid close contact with sick people.

If you experience a runny nose, nasal congestion, sore throat, cough, myalgia (muscle soreness), or fever you should stay home from work or school and limit contact with others to keep from potentially exposing others. Students should contact the Student Health Center at 919.681.9355.

## Campus Safety Tips

Be alert and use common sense to protect yourself and others from becoming victims of crime. Remember that crimes occur only when criminals have the opportunity to commit crime. It is up to you to take that opportunity away from the criminal. To help you do this, here are safety tips and preventive steps you can take to help you from being victimized:

### PROTECTING YOUR RESIDENCE

You can take several steps to protect your property inside your residence:

- Lock the door to your house/apartment whenever you leave, even if it is just for a few minutes.
- When away from your residence, leave your interior lights on. Use a timer.
- If you live on the ground floor, lock your windows. If you discover that your door or window does not lock, contact your landlord to get it repaired.
- When you leave for vacation or breaks, close your blinds/ drapes and make sure your valuables are not in plain view, or take them with you.
- Don't leave a message on your phone that indicates you are away from home. Simply state that you are unavailable.
- If you do arrive home to find that your residence has been broken into, immediately call 911. Do not enter until police arrive.

If you see a suspicious person in or around your house/ apartment, notify Durham Police at 919.560.4600.

## Resources for International Students

The main objective at International House is to encourage a healthy adjustment process for the internationals that come to Duke University from all over the world. International House is the place where international students/scholars/ spouses connect to Duke and Durham through our various educational services, such as orientations and diverse programming. We maintain a rich database of informational resources on friendly local businesses that can enhance a smooth transition to life in Durham. We also have a strong tradition of advocating for our internationals as well as local businesses that have proven themselves culturally sensitive and friendly. In all, our aim is to bring our internationals and the Durham community together and hope that in the process both parties connect, learn, and grow!

For more information please contact the International House: 919.684.3585

<http://ihouse.studentaffairs.duke.edu>

### PROTECTING YOURSELF

- Park in well-lit, busy areas. Avoid dark, secluded areas.
- Always lock your car, even if you are in it at the time.
- As you approach your car, be aware of other people in the area.
- Have your car keys ready. Make sure you do not have to stand by your car fumbling for your keys.
- When walking on campus, follow well-lit paths.
- Avoid walking alone late at night – use Duke Transit or SAFERIDES (919.684.7233).
- Know the locations of the Emergency Blue Light Phones.
- If you go out alone, tell your roommates/friends where you are going and when you will return. If your plans change, notify your roommates/friends.
- Be cautious of people asking for money or assistance. If you think it might be a scam, call the police and report it.

### PROPERTY LEFT INSIDE VEHICLES

Vehicles in parking lots present a highly visible and easily accessible target for thieves. Here are some safety tips:

- Lock your car whenever it is unattended, both on and off campus.
- Do not leave expensive property, such as GPS devices, purses, radar detectors, or cellular phones in the passenger compartment. **Lock them in your trunk.**

### ONE FINAL SAFETY TIP

Put the word **ICE** (In Case of Emergency) into your cell phone with the name of your emergency contact and phone number.

For more information see the Duke Police Department's website at <http://www.duke.edu/police/index.html>.

## Duke Community Standard

Duke University is a community dedicated to scholarship, leadership, and service and to the principles of honesty, fairness, respect, and accountability. Citizens of this community commit to reflect upon and uphold these principles in all academic and nonacademic endeavors, and to protect and promote a culture of integrity.

To uphold the Duke Community Standard:

- I will not lie, cheat, or steal in my academic endeavors;
- I will conduct myself honorably in all my endeavors; and
- I will act if the Standard is compromised.

The standard is a part of the expectation for all undergraduate, graduate and professional students. We encourage you to read the applicable bulletin to learn how the standard is incorporated into your academic expectations.